



Quality Policy

In order to successfully run and operate an organisation, it is necessary to manage and keep it under control in a systematic and transparent way.

The Management of FPM Srl

Identifies the criteria for guiding the company towards continual performance improvement in the following principles:

1. Focus on customer satisfaction;
2. Creating and maintaining a company environment that involves people in achieving the objectives set by Management;
3. Guaranteeing Leadership by taking responsibility for the effectiveness of the Quality Management System;
4. Ensuring the integration of the requirements of the Quality Management System into the company business processes;
5. Promoting the use of the risk-based thinking and process approach;
6. Drawing up and updating the situation analysis annually, in order to fully understand the company business and plan the turnover objectives and how to achieve them;
7. Reducing waste, in order to manage business processes effectively and efficiently;
8. Knowing one's strengths and weaknesses, in order to improve and implement corrective actions aimed at resolving any negative aspects;
9. Promoting the culture of continual improvement within the organisation, ensuring all company components actively involved in this process;
10. Decisions based on factual data;
11. Close relationship with suppliers.
12. Guaranteeing the quality of products.
13. Guaranteeing the correct maintenance and management of systems.

The Management of FPM S.r.l. is committed to ensuring that these thirteen principles are always implemented.

General Management
Eugenio Fausti

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